

Guelph Soccer Representative Program Refund Policy

Purpose: The purpose of this policy is to clearly define the circumstances in which participants in our representative programs can request a refund of registration fees.

Policy: Guelph Soccer does not refund money after an installment of representative fees has been paid, except in the following circumstances;

1) In the event of an injury, the participant will be eligible for a pro-rated refund, with a deduction for all costs already incurred by the Club as part of their registration. A note from a medical professional must be provided.

- Please note that if the injury is soccer-related and was sustained while participating in a Guelph Soccer program, no refund can be provided, as this would cause insurance coverage to be voided.

2) In special or extenuating circumstances at the discretion of the general manager.

All refund requests must be submitted in writing to the general manager of Guelph Soccer, and all approved refunds are subject to a \$50/ administrative fee.

By signing the registration form (either physically or virtually) for Representative programs, members accept the Club's Representative Program Refund Policy conditions, registration conditions and the associated financial implications.