



Guelph Soccer Representative Program Refund Policy

Purpose

The purpose of this policy is to clearly define the circumstances in which participants in our representative programs can request a refund of registration fees.

Policy

Guelph Soccer does not refund money after an installment of representative fees has been paid, except in the following circumstances:

- 1) In the event of an injury, the participant will be eligible for a pro-rated refund, with a deduction for all costs already incurred by the Club as part of their registration. A note from a medical professional must be provided.
 - a. Please note that if the injury is soccer-related and was sustained while participating in a Guelph Soccer program, no refund can be provided, as this would cause insurance coverage to be voided.
- 2) In special or extenuating circumstances at the discretion of the Executive Director/General Manager.

All refund requests must be submitted in writing to the Executive Director/General Manager of Guelph Soccer, and all approved refunds are subject to a \$50 administrative fee.

By signing the registration form (either physically or virtually) for Representative programs, members accept the Club's Representative Program Refund Policy conditions, registration conditions and the associated financial implications.